W A R R A N T Y

LED Shop Lights warrants to the original purchaser of LED Shop Lights products listed above that were manufactured for which the LED Shop Lights Spec Sheet located on our website contains the words "(2)(5)(8)(10)(12)(15) Year Warranty" that, subject to the below terms and conditions of this warranty, when such LED products are properly installed they will comply with LED Shop Lights published product specifications for such products and will be free from material defects in material and workmanship for a period of (2)(5)(8)(10)(12)(15) years from the date of sale by LED Shop Lights.
The LED arrays in the Product(s) will be considered defective in material or workmanship only if a total of 15% or more of the individual light emitting diodes in the Product(s) fail to illuminate.

The above express limited warranty is extended by LED Shop Lights only to the original or first end-user purchaser and only for the original installed location. This warranty only applies to products purchased after August 17, 2017. This warranty is non-transferrable, whether by assignment or operation of law. The original purchaser must provide warranty claims to LED Shop Lights within the warranty period promptly upon discovery and in accordance with LED Shop Lights Return and Repair Procedures as outlined within this document.

Should any defects be found by LED Shop Lights upon its inspection of the properly returned product, LED Shop Lights sole responsibility and liability under this warranty will be, at its option, to either repair or replace the defective part or parts or else make available a new replacement unit that will provide equal or better performance. All decisions regarding the existence or non-existence of defects or otherwise affecting the warranty shall be made by LED Shop Lights and shall be final and binding on all parties. Where a defective LED product is replaced under this warranty, the balance of the original warranty period shall remain effective.

Conditions and Exclusions

This warranty is conditioned upon proper installation, use and maintenance. This warranty will automatically become null and void and shall not be applicable to any LED fixture which (i) has not been timely paid for, (ii) is not installed and operated in accordance with the current edition of The National Electric Code (NEC), the Standards for Safety of Underwriters' Laboratory, Inc. (UL) or with Omni-Ray Lighting, Inc. instructions and guidelines, (iii) has been moved from its original installation, (iv) has been installed within an area that has exposure to sulfur or any area with high acidic compounds in use, (v) has been operated in an ambient

temperature or humidity that is higher than 35 degrees Celsius, (vi) has been subjected to a lightning strike, power surge or overvoltage condition, (vii) has its LED Board subjected to static electricity due to failure to discharge same prior to connecting or disconnecting the lead from the LED board, (viii) was not installed and/or operated in accordance with LED Shop Lights instructions and guidelines, (ix) has been mishandled, misused, abused, tampered with, modified or altered by anyone other than LED Shop Lights, (x) has been subjected to abnormal stresses and operating conditions, or (xi) has been operated without overvoltage and lightning protection devices in place.

Limitations

Disclaimers & Limitations of Liability

The foregoing warranty is exclusive of all other statutory, written or oral warranties and no other warranties of any kind, statutory, by operation of law or course of performance, or otherwise, are given, herein expressed or otherwise received. EXCEPT AS EXPRESSLY PROVIDED ABOVE, LED Shop Lights DISCLAIMS ALL REPRESENTATIONS, WARRANTIES AND CONDITIONS OF ANY KIND, EXPRESS OR IMPLIED, REGARDING THE LED PRODUCTS AND ITS SERVICES, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE.

LIMITATION OF LIABILITY. Other than the obligation to repair or replace as provided above, ATG Electronics shall have no liability for any losses, expenses or damages as a result of the installation, use, inability to use, removal or replacement of any LED product. LED Shop Lights Inc. will not under any circumstances whether as a result of breach of contract, breach of warranty, tort, strict liability or otherwise be liable for consequential, incidental, special or exemplary damages including but not limited to, loss of profits or revenues, loss of any other goods or associated equipment or damage to any associated equipment, cost of capital, cost of substitute products, facilities or services, down time cost or claims of claimant's customers. LED Shop Lights liability on any claim of any kind for any loss or damages arising out of, resulting from or concerning any LED product, any aspect of this warranty or for any products or services furnished hereunder shall not exceed the price of the fixture which gives rise to the claim.

Return and Repair Procedures

All warranty requests and or questions are to be directed to LED Shop Lights Customer Service Department (CSD) at 800-528-6988. If deemed necessary, the CSD will issue a Returned Merchandise Authorization (RMA) number which must be included on both the packing slip of the component or fixture being returned and on the outside of the box. You must include your name and contact information, including your email address, on the packing slip so that we can contact you easily. Each component or fixture must be packaged very carefully and properly so as to prevent damages in shipment and must be shipped freight prepaid. Please obtain a proof of delivery to ensure that the material is received.

Once the component or fixture has been received and tested, an evaluation report will be provided to the end user via email. This report will clarify the following:

A) The component / fixture is covered under the warranty policy and will either be repaired or replaced.
B) The component / fixture is not covered under the warranty policy and the reason for this determination.

If LED Shop Lights determines that the component or fixture is covered under the warranty, then the appropriate repairs will be started or a replacement fixture will be manufactured and shipped. Please note that in the event the returned component or fixture is found not to be covered under this warranty, you may be subject to a labor charge for the evaluation process and will be responsible for all return shipping charges and fees. For components and fixtures determined to be covered under this warranty prior to the 90 days of the Sale Date, the repaired or replacement component or fixture will be returned to you at no charge. You will be responsible for all shipping and handling charges beyond the first 90 days of the date of purchase.

No Labor Reimbursement

All components and fixtures determined to be covered by this warranty as provided above, will be repaired or replaced at no charge to the customer, however, except as expressly provided above with respect to recessed and linear fixtures during the first year, the customer must hire and pay for an electrician to remove and reinstall such components and fixtures. No labor costs will be covered for the removal or reinstallation of any components or fixtures. The warranty does not cover modifications, repairs or replacements, or the related labor or materials costs, that may be necessary to facilities or third party products in connection with the removal, repair, or replacement of any LED product under this warranty.

Customer Returns

LED Shop Lights does not accept customer returns for a full refund. All products are tested as advertised, specified, and offered for sale through www.ledshoplights.com, or by manual order entry. As a wholesale manufacture and distributor, we expect fluent knowledge in the lighting industry and knowledge of terms of specifications and common electrical knowledge when selecting a product for an application. LED Shop Lights, makes no warranties, conclusions, or responsibilities for a customers choice of product for their application.
In the case of an approved return, customer will qualify for a merchandise credit toward purchase of another product(s). Original order will be returned at the customers expense, as well as the shipping cost of the new item(s) chosen for the replacement.
In the case of a customer "charge back" attempt through any financial institution by which the customers original order was facilitated, customer will incur a 25% re-stock fee, and refund of the original purchase price of the item(s) -25%, only upon documented return of the item(s). LED Shop Lights reserves the right to refuse all, or any, request for refund. LED Shop Lights will pursue all legal action in the event of any fraudulent activity against our company.